

VOICE PITCH > ADOPT A DEEP, SLOW AND CONTROLLED BREATHING, THROUGH YOUR BELLY YOUR VOICE MUST COME FROM THE LOWER PART OF YOUR BODY (YOUR BELLY), NOT FROM THE UPPER PART OF YOUR

> DON'T GO UP IN PITCH AT THE END OF YOUR SENTENCES

BODY (YOU FACE)



SPEECH RATE > SPEAK SLOWLY TIP: IF YOU STRUGGLE TO TALK SLOWER, FORCE YOURSELF TO BREATHE ONLY THROUGH THE NOSE.



INTENSITY

- > SPEAK LOUD ENOUGH
- TIP 1: PICTURE YOUR WORDS AS ARROWS.
- TIP 2: KEEP YOUR VOICE IN YOUR MOUTH AS LONG AS YOU
- CAN BEFORE SPEAKING.
- TIP 3: PUSH DOWN YOUR DIAPHRAGM WHEN DELIVERING YOUR WORDS.



LEAVE PAUSES > DON'T ANSWER RIGHT AWAY TO YOUR INTERLOCUTOR BUT TAKE THE TIME TO FULLY PROCESS WHAT THEY JUST TOLD YOU

- (1 TO 3 SECONDS)
- > LEAVE PAUSES WHEN TALKING (BETWEEN SOME OF YOUR SENTENCES OR WORDS)



LIMIT NODDING AND WORDS OF REASSURANCE (ALSO AVOID THE "UUUUH"/"UMMMM" BEFORE SPEAKING)



WHAT TO DO WHEN SOMEONE INTERRUPTS YOU?

- > IF THIS IS A FRIENDLY PERSON, YOU CAN LET THEM INTERRUPT YOU AND EXPRESS THEMSELVES.
- > IF THIS IS A MALICIOUS PERSON OR THAT IT TAKES PLACE DURING A DEBATE, FINISH YOUR SENTENCE, THEN REPEAT IT (OR REPEAT THE END OF IT) UNTIL YOUR OPPORNENT SHUTS UP AND EVERYONE HEARS IT WELL.

